

Quality Requirements



Quality Requirements Folder on Bulletin

EI729NTCSAWG

EI729NTCSAWG - Cleaning services and general labour services for the various sites in the Western Grid (Western and Northern Cape) for 36 months.

NTCSA

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Location

 Western Grid

Closing Date

 2025-Sep-26 10:00:00

Published Date

 2025-Aug-21 11:36:55

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   <https://tenderbulletin.ntcsa.co.za/tender/79760>

Supporting documents

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 SDL & I Provision of cleaning for Western Grid.pdf 317.52 KiB

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 Cleaning Contract Western Grid - 240-154832228 Tx Environmental Management Te... 63.00 KiB

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 Safety Requirements.zip 4.43 MiB

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 EI729NTCSAWG Non-compulsory clarification meeting - Cleaning contract for WG.ics 11.30 KiB

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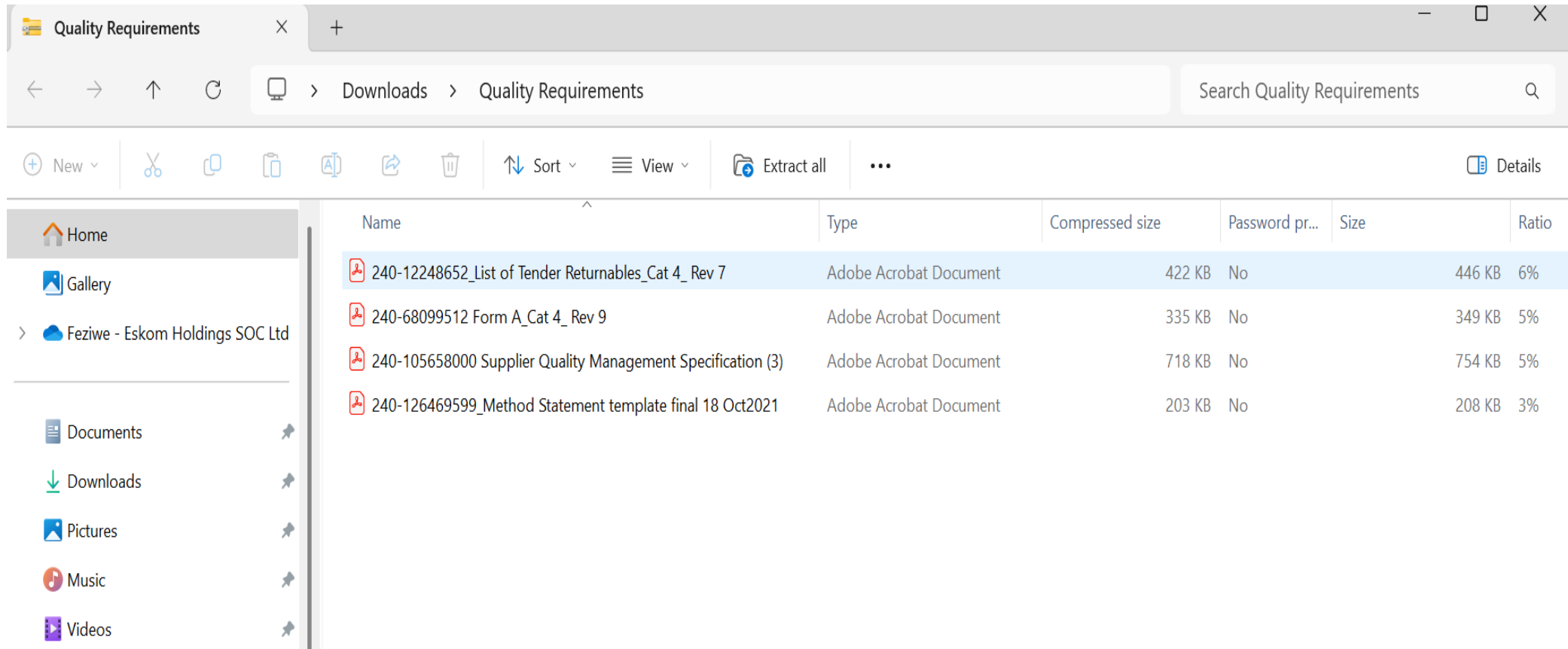
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 Quality Requirements.zip 1.64 MiB

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Quality Requirements to be downloaded (as per the advertisement)



Name	Type	Compressed size	Password pr...	Size	Ratio
240-12248652_List of Tender Returnables_Cat 4_ Rev 7	Adobe Acrobat Document	422 KB	No	446 KB	6%
240-68099512 Form A_Cat 4_ Rev 9	Adobe Acrobat Document	335 KB	No	349 KB	5%
240-105658000 Supplier Quality Management Specification (3)	Adobe Acrobat Document	718 KB	No	754 KB	5%
240-126469599_Method Statement template final 18 Oct2021	Adobe Acrobat Document	203 KB	No	208 KB	3%

Application of downloaded documents

DOCUMENT No.		DESCRIPTION	APPLICATION AND RESPONSIBILITY
1	240-12248652	List of Tender Returnables / Quality Requirement Document	Tenderer to submit all tender returnables for section A, B and E, as per list (Category 4)
2	240-68099512	FORM A: Tender & Contract Quality Requirements For QM 58 and Quality Requirements For ISO 9001 Standard	Tenderer to complete (section A and E) and sign it.
3	240-105658000 (QM 58)	Supplier Quality Management: Specification	Specifying Eskom supplier quality requirements. Tenderer to comply with the selected requirements as per Category 4.[Not for submission]
4	240-126469599	Method Statement template	Tenderer to compile and submit method statement based on the scope of work

List of returnables

	Supplier Quality Management: List of Tender Returnables Documents	Unique Identifier	240-12248652
		Revision	7
		Effective Date	2022/01/26
		Specification	240-105658000
Category 4 : Quality Requirements		Deliverables to be evaluated indicator = 1	
SECTION A : Quality Management System Requirements ISO 9001 Objective evidence of documented QMS that is not certified but complies with ISO 9001			
			Apply =1
A.1 Quality Method statement based on scope.(Method Statement Template-Ref 240-126469599)			1
A.2 Quality Policy Approved by top management.			1
A.3 Quality Objectives Approved by top management.			1
Section A Score Option 2			3
SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)			
			Apply =1
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)			1
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)			1
Section B Score			2
SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000) Customer specific requirements & other standards and required can be listed and evaluated here			
			Apply (Yes=1)
E.1 Form A is completed and signed.			1
Section E Score			1

Form A

NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per 240-105658000 Specification and ISO 9001 Standard

	(FORM A) TENDER & CONTRACT QUALITY REQUIREMENTS FOR 240-105658000 AND QUALITY REQUIREMENTS FOR ISO 9001 STANDARD	Template Identifier	240-43921804	Rev	3
		Document Identifier	240-68099512	Rev	9
		Authorisation Date	January 2022		
		Review Date	January 2027		



SECTION A (TENDERER)	ENQUIRY/ CONTRACT No:		
	ENQUIRY/ CONTRACT DESCRIPTION	CLEANING SERVICES AND GENERAL LABOUR SERVICES FOR WESTERN AND NORTHERN CAPE FOR 36 MONTHS	
	CLAUSE 3 OF 240-105658000 SPECIFICATION	CLAU SE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
SECTION B (ESKOM)	CLAU SE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS	X
		<i>(*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.</i>	
		Category 1 (refer to clause 3.5.2 of 240-105658000)	-
		Category 2 (refer to clause 3.5.3 of 240-105658000)	-
		Category 3 (refer to clause 3.5.4 of 240-105658000)	-
		Category 4 (refer to clause 3.5.5 of 240-105658000)	X
		Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to clause 3.6 of 240-105658000)	-
		POST-CONTRACT AWARD	
		Contract Execution (refer to clause 3.7.1 of 240-105658000)	X
		Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)	X
		STANDARD CONDITIONS	
		Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)	X
		Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)	X
		Preservation (refer to clause 3.8.3 of 240-105658000)	X
		Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)	X
		Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000)	X
		SPECIAL PROCESSES (REFER TO CLAU SE 3.8.8 OF 240-105658000)	X

Form A

NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per 240-105658000 Specification and ISO 9001 Standard

	CLAUSE OF ISO 9001 STANDARD	ISO 9001 STANDARD CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	QUALITY PRINCIPLE	ISO 9001 STANDARD PRINCIPLE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
SECTION C (ESKOM)	CLAUSE 4	Context of the Organisation	-	PRINCIPLE 1	Customer focus	X
	CLAUSE 5	Leadership	-	PRINCIPLE 2	Leadership	X
	CLAUSE 6	Planning	-	PRINCIPLE 3	Engagement of people	X
	CLAUSE 7	Support	-	PRINCIPLE 4	Process approach	X
	CLAUSE 8	Operation	-	PRINCIPLE 5	Improvement	X
	CLAUSE 9	Performance Evaluations	-	PRINCIPLE 6	Evidence based decision making	X
	CLAUSE 10	Improvement	-	PRINCIPLE 7	Relationship Management	X
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE	
		Fezwe Mogamisi	Senior Advisor	2025/08/21		
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE	

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Public



Conclusion